## THIS CERTIFICATE IS PRESENTED TO Refana Houssen Alfredo Ndremaninazafy

For participation in the online programme, Developing Excellence in Leadership, and has covered:

Completed An Introduction to Leadership Completed Being a Trustworthy Leader

Completed Personality in Teams Completed Adaptive Leadership for Change Management

Completed Tools for Change & Growth Completed Managing Stress and Life Balance

Completed Emotionally Intelligent Leadership Styles Completed Understanding Interpersonal Conflict

Completed Visionary Leadership & Goal Setting Completed Listening Skills for Conflict

Completed Coaching Leadership Completed Nonviolent Communication

Completed Managing Your Time Completed Negotiation Outcomes

Completed Finding Meaning in Life & Leadership Completed Structuring Difficult Conversations

Gemma Perkins 15th February 2022

Gemma Perkins, Managing Director of The Self Leadership Initiative





